



## General safety precautions

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### 1.1 About the documentation

- The original documentation is written in English. All other languages are translations.
- The precautions described in this document cover very important topics, follow them carefully.
- The installation of the system, and all activities described in the installation manual and the installer reference guide MUST be performed by an authorised installer.

#### 1.1.1 Meaning of warnings and symbols

|                                                                                     |                                                                                                                                   |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
|    | <b>DANGER</b><br>Indicates a situation that results in death or serious injury.                                                   |
|    | <b>DANGER: RISK OF ELECTROCUTION</b><br>Indicates a situation that could result in electrocution.                                 |
|    | <b>DANGER: RISK OF BURNING</b><br>Indicates a situation that could result in burning because of extreme hot or cold temperatures. |
|    | <b>DANGER: RISK OF EXPLOSION</b><br>Indicates a situation that could result in explosion.                                         |
|   | <b>DANGER: RISK OF POISONING</b><br>Indicates a situation that could result in poisoning.                                         |
|  | <b>WARNING</b><br>Indicates a situation that could result in death or serious injury.                                             |
|  | <b>WARNING: PROTECT AGAINST FROST</b><br>Indicates a situation that could result in equipment or property damage.                 |
|  | <b>WARNING: FLAMMABLE MATERIAL</b>                                                                                                |
|  | <b>CAUTION</b><br>Indicates a situation that could result in minor or moderate injury.                                            |
|  | <b>NOTICE</b><br>Indicates a situation that could result in equipment or property damage.                                         |
|  | <b>INFORMATION</b><br>Indicates useful tips or additional information.                                                            |

| Symbol                                                                             | Explanation                                                                                        |
|------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
|  | Before installation, read the installation and operation manual, and the wiring instruction sheet. |
|  | Before performing maintenance and service tasks, read the service manual.                          |
|  | For more information, see the installer and user reference guide.                                  |

### 1.2 For the user

- If you are NOT sure how to operate the unit, contact your installer.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall NOT play with the appliance. Cleaning and user maintenance shall NOT be made by children without supervision.



#### WARNING

To prevent electric shocks or fire:

- Do NOT rinse the unit.
- Do NOT operate the unit with wet hands.
- Do NOT place any objects containing water on the unit.



#### NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.

- Units are marked with the following symbol:



This means that electrical and electronic products may NOT be mixed with unsorted household waste. Do NOT try to dismantle the system yourself: the dismantling of the system, treatment of the refrigerant, of oil and of other parts must be done by an authorized installer and must comply with applicable legislation. Units must be treated at a specialized treatment facility for reuse, recycling and recovery. By ensuring this product is disposed of correctly, you will help to prevent potential negative consequences for the environment and human health. For more information, contact your installer or local authority.

- Batteries are marked with the following symbol:



This means that the batteries may NOT be mixed with unsorted household waste. If a chemical symbol is printed beneath the symbol, this chemical symbol means that the battery contains a heavy metal above a certain concentration. Possible chemical symbols are: Pb: lead (>0.004%). Waste batteries must be treated at a specialized treatment facility for reuse. By ensuring waste batteries are disposed of correctly, you will help to prevent potential negative consequences for the environment and human health.

### 1.3 For the installer

#### 1.3.1 General

If you are NOT sure how to install or operate the unit, contact your dealer.



#### NOTICE

Improper installation or attachment of equipment or accessories could result in electric shock, short-circuit, leaks, fire or other damage to the equipment. Only use accessories, optional equipment and spare parts made or approved by Daikin.



#### WARNING

Make sure installation, testing and applied materials comply with applicable legislation (on top of the instructions described in the Daikin documentation).

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## CAUTION

Wear adequate personal protective equipment (protective gloves, safety glasses,...) when installing, maintaining or servicing the system.



## WARNING

Tear apart and throw away plastic packaging bags so that nobody, especially children, can play with them. Possible risk: suffocation.



## DANGER: RISK OF BURNING

- Do NOT touch the refrigerant piping, water piping or internal parts during and immediately after operation. It could be too hot or too cold. Give it time to return to normal temperature. If you must touch it, wear protective gloves.
- Do NOT touch any accidental leaking refrigerant.



## WARNING

Provide adequate measures to prevent that the unit can be used as a shelter by small animals. Small animals that make contact with electrical parts can cause malfunctions, smoke or fire.



## CAUTION

Do NOT touch the air inlet or aluminium fins of the unit.



## NOTICE

- Do NOT place any objects or equipment on top of the unit.
- Do NOT sit, climb or stand on the unit.



## NOTICE

Works executed on the outdoor unit are best done under dry weather conditions to avoid water ingress.

In accordance with the applicable legislation, it might be necessary to provide a logbook with the product containing at least: information on maintenance, repair work, results of tests, stand-by periods,...

Also, at least, following information **MUST** be provided at an accessible place at the product:

- Instructions for shutting down the system in case of an emergency
- Name and address of fire department, police and hospital
- Name, address and day and night telephone numbers for obtaining service

In Europe, EN378 provides the necessary guidance for this logbook.

For Swiss market, domestic hot water operation should only be prepared in combination with a tank. Instant domestic hot water by the gas boiler is NOT allowed. Make the correct settings as described in this manual.

Please follow following Swiss regulations and directives:

- SVGW-gas principles G1 for gas installations,
- SVGW-gas principles L1 for liquid gas installations,
- cautional instances regulations (e.g., fire regulation).

### 1.3.2 Installation site

- Provide sufficient space around the unit for servicing and air circulation.
- Make sure the installation site withstands the unit's weight and vibration.
- Make sure the area is well ventilated. Do NOT block any ventilation openings.
- Make sure the unit is level.

- Make sure walls sensitive to heat (e.g. wood) are protected by suitable insulation.
- ONLY** operate the gas boiler if a sufficient supply of combustion air is ensured. In case of a concentric air/flue gas system dimensioned according to the specifications of this manual, this is fulfilled automatically and there are no other conditions for the equipment installation room. This method of operation applies exclusively.
- This gas boiler is NOT designed for room air dependent operation.

Do NOT install the unit in the following places:

- In potentially explosive atmospheres.
- In places where there is machinery that emits electromagnetic waves. Electromagnetic waves may disturb the control system, and cause malfunction of the equipment.
- In places where there is a risk of fire due to the leakage of flammable gases (example: thinner or gasoline), carbon fibre, ignitable dust.
- In places where corrosive gas (example: sulphurous acid gas) is produced. Corrosion of copper pipes or soldered parts may cause the refrigerant to leak.
- In bathrooms.
- In places where frost is possible. The ambient temperature around the gas boiler should be  $>5^{\circ}\text{C}$ .

### 1.3.3 Refrigerant

If applicable. See the installation manual or installer reference guide of your application for more information.



## NOTICE

Make sure refrigerant piping installation complies with applicable legislation. In Europe, EN378 is the applicable standard.



## NOTICE

Make sure the field piping and connections are NOT subjected to stress.



## WARNING

During tests, **NEVER** pressurize the product with a pressure higher than the maximum allowable pressure (as indicated on the nameplate of the unit).



## WARNING

Take sufficient precautions in case of refrigerant leakage. If refrigerant gas leaks, ventilate the area immediately. Possible risks:

- Excessive refrigerant concentrations in a closed room can lead to oxygen deficiency.
- Toxic gas may be produced if refrigerant gas comes into contact with fire.



## DANGER: RISK OF EXPLOSION

**Pump down – Refrigerant leakage.** If you want to pump down the system, and there is a leak in the refrigerant circuit:

- Do NOT use the unit's automatic pump down function, with which you can collect all refrigerant from the system into the outdoor unit. **Possible consequence:** Self-combustion and explosion of the compressor because of air going into the operating compressor.
- Use a separate recovery system so that the unit's compressor does NOT have to operate.

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## WARNING

ALWAYS recover the refrigerant. Do NOT release them directly into the environment. Use a vacuum pump to evacuate the installation.



## NOTICE

After all the piping has been connected, make sure there is no gas leak. Use nitrogen to perform a gas leak detection.



## NOTICE

- To avoid compressor breakdown, do NOT charge more than the specified amount of refrigerant.
- When the refrigerant system is to be opened, refrigerant MUST be treated according to the applicable legislation.



## WARNING

Make sure there is no oxygen in the system. Refrigerant may only be charged after performing the leak test and the vacuum drying.

- In case re-charge is required, refer to the nameplate of the unit. It states the type of refrigerant and necessary amount.
- The unit is factory charged with refrigerant and depending on pipe sizes and pipe lengths some systems require additional charging of refrigerant.
- Only use tools exclusively for the refrigerant type used in the system, this to ensure pressure resistance and prevent foreign materials from entering into the system.
- Charge the liquid refrigerant as follows:

| If                                                                                               | Then                                                                                                                         |
|--------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| A siphon tube is present<br>(i.e., the cylinder is marked with "Liquid filling siphon attached") | Charge with the cylinder upright.<br>     |
| A siphon tube is NOT present                                                                     | Charge with the cylinder upside down.<br> |

- Open refrigerant cylinders slowly.
- Charge the refrigerant in liquid form. Adding it in gas form may prevent normal operation.



## CAUTION

When the refrigerant charging procedure is done or when pausing, close the valve of the refrigerant tank immediately. If the valve is NOT closed immediately, remaining pressure might charge additional refrigerant.  
**Possible consequence:** Incorrect refrigerant amount.

### 1.3.4 Brine

If applicable. See the installation manual or installer reference guide of your application for more information.



## WARNING

The selection of the brine MUST be in accordance with the applicable legislation.



## WARNING

Take sufficient precautions in case of brine leakage. If brine leaks, ventilate the area immediately and contact your local dealer.



## WARNING

The ambient temperature inside the unit can get much higher than that of the room, e.g. 70°C. In case of a brine leak, hot parts inside the unit can create a hazardous situation.



## WARNING

The use and installation of the application MUST comply with the safety and environmental precautions specified in the applicable legislation.

### 1.3.5 Water

If applicable. See the installation manual or installer reference guide of your application for more information.



## NOTICE

Make sure water quality complies with EU directive 98/83 EC.

Avoid damages caused by deposits and corrosion. To prevent corrosion products and deposits, observe the applicable regulations of technology.

Measures for desalination, softening or hardness stabilization are necessary if the filling and top-up water have a high total hardness (>3 mmol/l—sum of the calcium and magnesium concentrations, calculated as calcium carbonate).

Using filling water and top-up water which does NOT meet the stated quality requirements can cause a considerably reduced service life of the equipment. The responsibility for this is entirely that of the user.

### 1.3.6 Electrical



## DANGER: RISK OF ELECTROCUTION

- Turn OFF all power supply before removing the switch box cover, connecting electrical wiring or touching electrical parts.
- Disconnect the power supply for more than 1 minute, and measure the voltage at the terminals of main circuit capacitors or electrical components before servicing. The voltage MUST be less than 50 V DC before you can touch electrical components. For the location of the terminals, see the wiring diagram.
- Do NOT touch electrical components with wet hands.
- Do NOT leave the unit unattended when the service cover is removed.



## WARNING

If NOT factory installed, a main switch or other means for disconnection, having a contact separation in all poles providing full disconnection under overvoltage category III condition, MUST be installed in the fixed wiring.



## WARNING

- ONLY use copper wires.
- Make sure the field wiring complies with the applicable legislation.
- All field wiring MUST be performed in accordance with the wiring diagram supplied with the product.
- NEVER squeeze bundled cables and make sure they do NOT come in contact with the piping and sharp edges. Make sure no external pressure is applied to the terminal connections.
- Make sure to install earth wiring. Do NOT earth the unit to a utility pipe, surge absorber, or telephone earth. Incomplete earth may cause electrical shock.
- Make sure to use a dedicated power circuit. NEVER use a power supply shared by another appliance.
- Make sure to install the required fuses or circuit breakers.
- Make sure to install an earth leakage protector. Failure to do so may cause electric shock or fire.
- When installing the earth leakage protector, make sure it is compatible with the inverter (resistant to high frequency electric noise) to avoid unnecessary opening of the earth leakage protector.



## CAUTION

When connecting the power supply, the earth connection must be made before the current-carrying connections are established. When disconnecting the power supply, the current-carrying connections must be separated before the earth connection is. The length of the conductors between the power supply stress relief and the terminal block itself must be as such that the current-carrying wires are tightened before the earth wire is in case the power supply is pulled loose from the stress relief.



## NOTICE

Precautions when laying power wiring:



- Do NOT connect wiring of different thicknesses to the power terminal block (slack in the power wiring may cause abnormal heat).
- When connecting wiring which is the same thickness, do as shown in the figure above.
- For wiring, use the designated power wire and connect firmly, then secure to prevent outside pressure being exerted on the terminal board.
- Use an appropriate screwdriver for tightening the terminal screws. A screwdriver with a small head will damage the head and make proper tightening impossible.
- Over-tightening the terminal screws may break them.

Install power cables at least 1 metre away from televisions or radios to prevent interference. Depending on the radio waves, a distance of 1 metre may not be sufficient.



## WARNING

- After finishing the electrical work, confirm that each electrical component and terminal inside the electrical components box is connected securely.
- Make sure all covers are closed before starting up the unit.



## NOTICE

Only applicable if the power supply is three-phase, and the compressor has an ON/OFF starting method.

If there exists the possibility of reversed phase after a momentary black out and the power goes on and off while the product is operating, attach a reversed phase protection circuit locally. Running the product in reversed phase can break the compressor and other parts.

### 1.3.7 Gas

The gas boiler is factory-set to:

- the type of gas quoted on the type identification plate or on the setting type identification plate,
- the gas pressure quoted on the type identification plate.

Operate the unit ONLY with the gas type and gas pressure indicated on these type identification plates.

Installation and adaptation of the gas system MUST be conducted by:

- personnel qualified for this work,
- in compliance with valid gas installation related guidelines,
- in accordance with applicable regulations of the gas supply company,
- In accordance with local and national regulations.

Boilers that use natural gas MUST be connected to a governed meter.

Boilers that use liquid petroleum gas (LPG) MUST be connected to a regulator.

The size of the gas supply pipe should under no circumstance be less than 22 mm.

The meter or regulator and pipe work to the meter MUST be checked preferably by the gas supplier. This is to ensure that the equipment works good and meets the gas flow and pressure requirements.



## DANGER

If you smell gas:

- call immediately your local gas supplier and your installer,
- call the suppliers's number on the side of the LPG tank (if applicable),
- turn off the emergency control valve at the meter/regulator,
- do NOT turn electrical switches ON or OFF,
- do NOT strike matches or smoke,
- put out naked flames,
- open doors and windows immediately,
- keep people away from the affected area.

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## 1.3.8 Gas exhaust

Flue systems must NOT be modified or installed in any way other than as described in the fitting instructions. Any misuses or unauthorized modifications to the appliance, flue or associated components and systems could invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

It is NOT allowed to combine flue system parts purchased from different suppliers.

## 1.3.9 Local legislation

See the local and national regulations.

### Local regulations for UK

It is law that all gas appliances are installed by a gas safe registered competent engineer and in accordance with the following recommendations:

- Current Gas Safety (Installation and Use) Regulations
- All current building regulations
- Building Standards (Scotland) Consolidated
- This appliance MUST be installed in accordance with the Gas (Safety and Use) Regulations, current Building Regulations, Building Standards (Scotland), I.S.813 Installation of Gas Appliances (Ireland), IEE Wiring Regulations (BS 7671), Health and Safety Document No. 635 (Electricity at Work Regulations) and Local Water Authority Bye Laws
- UK Water Regulations and Bye Laws
- Health & Safety

The installation MUST comply with the following British Standards codes of practice:

- BS 5440-1: 2008 Flueing and ventilation for gas appliances of rated input not exceeding 70 kW net (1st, 2nd and 3rd family gases)
- BS 5440-2: 2009 Flueing and ventilation for gas appliances of rated input not exceeding 70 kW net (1st, 2nd and 3rd family gases)
- BS 5546: 2010 Specification for installation and maintenance of gas-fired water-heating appliances of rated input not exceeding 70 kW net
- BS 5549: 1990 Forced circulation hot water systems.
- BS 6700: 2006 + A1: 2009 Design, installation, testing and maintenance of services supplying water for domestic use within buildings and their curtilages - Specification
- BS 6798: 2014 Specification for selection, installation, inspection, commissioning, servicing and maintenance of gas-fired boilers of rated input not exceeding 70 kW net
- BS 6891: 2015 Specification for the installation and maintenance of low pressure gas installation pipework of up to 35 mm (R1¼) on premises
- BS 7593: 2006 Code of practice for treatment of water in domestic hot water central heating systems
- BS 7671: 2018 Requirements for electrical installations. IET wiring regulations
- BS 7074: 1 Code of practice for domestic and hot water supply
- EN12828: 2014 Central heating for domestic premises

Potable water: all seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system MUST be approved by WRAS.

## 1.4 Glossary

### Dealer

Sales distributor for the product.

### Authorized installer

Technical skilled person who is qualified to install the product.

### User

Person who is owner of the product and/or operates the product.

### Applicable legislation

All international, European, national and local directives, laws, regulations and/or codes that are relevant and applicable for a certain product or domain.

### Service company

Qualified company which can perform or coordinate the required service to the product.

### Installation manual

Instruction manual specified for a certain product or application, explaining how to install, configure and maintain it.

### Operation manual

Instruction manual specified for a certain product or application, explaining how to operate it.

### Maintenance instructions

Instruction manual specified for a certain product or application, which explains (if relevant) how to install, configure, operate and/or maintain the product or application.

### Accessories

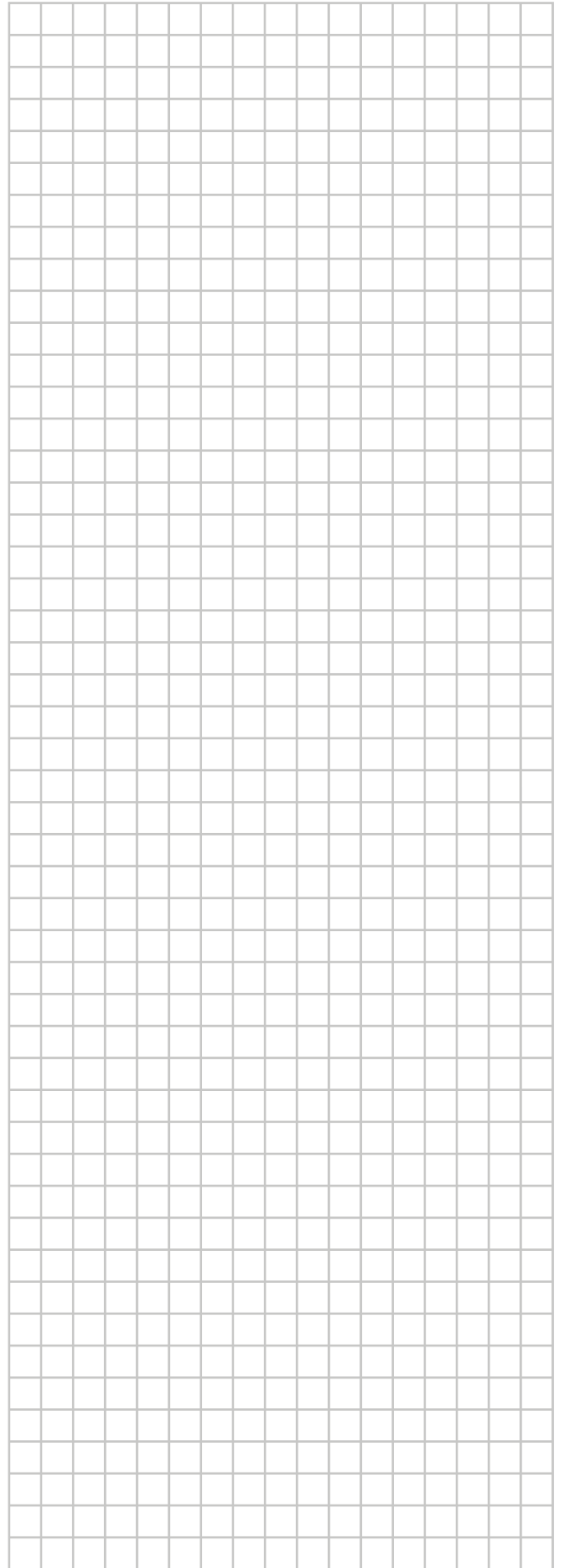
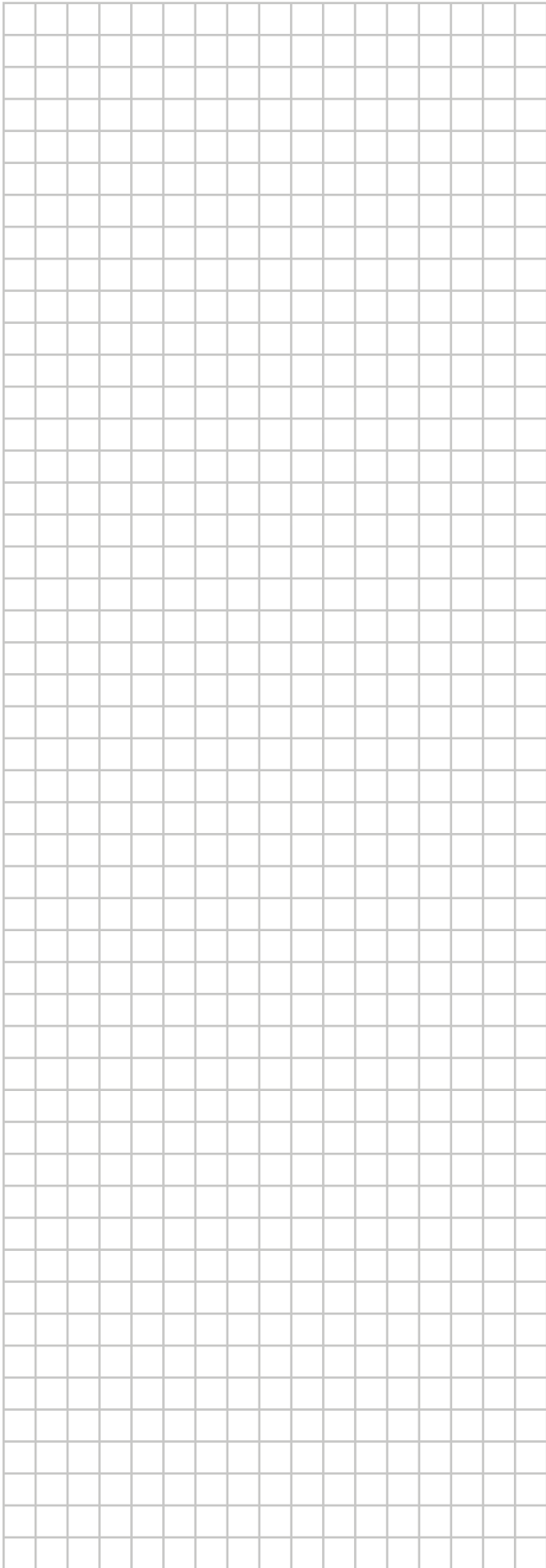
Labels, manuals, information sheets and equipment that are delivered with the product and that need to be installed according to the instructions in the accompanying documentation.

### Optional equipment

Equipment made or approved by Daikin that can be combined with the product according to the instructions in the accompanying documentation.

### Field supply

Equipment NOT made by Daikin that can be combined with the product according to the instructions in the accompanying documentation.





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